



MICROCHIP CHECK INFORMATION AND FAQs

Play it safe! Microchips greatly increase the chances that you'll get your pet back if he/she is lost or stolen...but a microchip only works if its registration information is accurate.

So, with your pet's microchip number in hand, please check the information below to ascertain the correct manufacturer of the chip and call or go online to determine if your information is up to date!

24PetWatch

Call (866) 597-2424 or www.24petwatch.com

ISO – 15-digit code starting with **982**: i.e., 982000146305409

non-ISO – 10-digit code comprised of numbers (0-9) and letters (A-F), usually starts with 0: i.e., 0A1172546B

AVID

Call (800) 336-2843 or www.avidid.com

non-ISO – 9-digit code: i.e., 042*337*785

Home Again

Call (888) 466-3242 or www.homeagain.com

ISO – 15-digit code starting with **985**: i.e., 985121005675678

non-ISO – 10-digit code comprised of numbers (0-9) and letters (A-F), usually starts with 4: i.e., 4A327C489

ResQ

Call (877) 738-5465 or www.petlink.net

ISO – 15-digit code starting with **981**: i.e., 981020007897890

Less common, but seen occasionally...

Advanced I.D. Corporation/Identifichip

Call (800) 338-1397

ISO – 15-digit code starting with **965**

Microchip 4 Solutions

Call (877) 738-4384

ISO – 15-digit code starting with **952**

Trovan

Call (805) 565-1288

ISO – 15-digit code starting with **956**: i.e., 956000000903358

non-ISO – 10-digit code comprised of numbers (0-9) and letters (A-F): i.e., 000134E9F8

MICROCHIP FAQs

Q: What is a microchip?

A: A microchip is a small, electronic chip enclosed in a glass cylinder that is about the same size as a grain of rice. The microchip itself does not have a battery—it is activated by a scanner that is passed over the area, and the radio waves put out by the scanner activate the chip. The chip transmits the identification number to the scanner, which displays the number on the screen.

Q: What kind of information is contained in the microchip? Is there a tracking device in it? Will it store a pet's medical information?

A: The microchips presently used in pets only contain identification numbers. No, the microchip cannot track your animal if it gets lost. Although the present technology microchip itself does not contain your pet's medical information, some microchip registration databases will allow you to store that information in the database for quick reference.

Q: What do they mean by "microchip frequency?"

A: The frequency of a microchip actually refers to the frequency of the radio wave given off by the scanner that activates and reads the microchip. Examples of microchip frequencies used in the U.S. include 125 kilo Hertz (kHz), 128 kHz, and 134.2 kHz.

Q: What does "ISO standard" mean?

A: The International Standards Organization, or ISO, has approved and recommended a global standard for microchips. The global standard is intended to create an identification system that is consistent worldwide.

For example, if a dog was implanted with an ISO standard microchip in the U.S. travels to Europe with its owners and becomes lost, the ISO standard scanners in Europe would be able to read the dog's microchip. If the dog was implanted with a non-ISO microchip and the ISO scanner was not forward- and backward-reading (universal), the dog's microchip might not be detected or be read by the scanner. The ISO standard frequency is 134.2 kHz.